

Attendant care (IRQS) fees

Effective 24 June 2024

For further information regarding Attendant Care - IRQS (Independently Reviewed against Quality Standards), please refer to the [registration criteria](#)

For Attendant Care IRQS services provided from 24 June 2024 onwards

Service Description	TAC Item Number	Maximum Payment Rate
IRQS Attendant Care (per hour) including Personal Support, Community Access Support, Therapy Support, Post Acute Support and TAC Client Specific Support Worker Training		
- Weekday (Day) 6am to 8pm	AT0020	\$67.56
- Weekday (Evening) 8pm-midnight	AT0020	\$74.44
- Weekday (Night) midnight - 6am	AT0020	\$75.82
- Saturday	AT0020	\$95.07
- Sunday	AT0020	\$122.59
Shared Care Service (per staff person)	AT0020	\$100.55
Inactive Sleepover Shift (8 hour shift with one hour of active support)	AT0025	\$286.56
Active Overnight Support (per hour)	AT0025	\$75.82
Care on a public holiday	AT0020	\$150.10
Shared Care on a public holiday (per staff person)	AT0020	\$166.20
Program Establishment Fees	AT0005	\$1,600.45
Approved Travel (per km)	AT0010	\$0.97
Standard Daily Support (per 24 hour shift)	AT0020	\$753.26
Public Holiday Rate Standard Daily Support	AT0020	\$1,193.51
Complex Daily Support (per 24 hour shift)	AT0020	\$978.23
Public Holiday Rate Complex Daily Support	AT0020	\$1,557.67

For Attendant Care IRQS services provided between 16 October 2023 and 23 June 2024

Service Description	TAC Item Number	Maximum Payment Rate
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IRQS Attendant Care (per hour) including Personal Support, Community Access Support, Therapy Support, Post Acute Support and TAC Client Specific Support Worker Training

- Weekday (Day) 6am to 8pm	AT0020	\$64.82
- Weekday (Evening) 8pm-midnight	AT0020	\$71.41
- Weekday (Night) midnight - 6am	AT0020	\$72.73
- Saturday	AT0020	\$91.20
- Sunday	AT0020	\$117.59
Shared Care Service (per staff person)	AT0020	\$96.47
Inactive Sleepover Shift (8 hour shift with one hour of active support)	AT0025	\$273.51
Active Overnight Support (per hour)	AT0025	\$72.73
Care on a public holiday	AT0020	\$143.99
Shared Care on a public holiday (per staff person)	AT0020	\$159.46
Program Establishment Fees	AT0005	\$1,600.45
Approved Travel (per km)	AT0010	\$0.96
Standard Daily Support (per 24 hour shift)	AT0020	\$722.71
Public Holiday Rate Standard Daily Support	AT0020	\$1,145.10
Complex Daily Support (per 24 hour shift)	AT0020	\$938.56
Public Holiday Rate Complex Daily Support	AT0020	\$1,494.50

For Attendant Care IRQS services provided between 6 March 2023 and 15 October 2023

Service Description	TAC Item Number	Maximum Payment Rate
IRQS Attendant Care (per hour) including Personal Support, Community Access Support, Therapy Support, Post Acute Support and TAC Client Specific Support Worker Training		
- Weekday (Day) 6am to 8pm	AT0020	\$60.93
- Weekday (Evening) 8pm-midnight	AT0020	\$67.13
- Weekday (Night) midnight - 6am	AT0020	\$68.37
- Saturday	AT0020	\$85.76
- Sunday	AT0020	\$110.59
Shared Care Service (per staff person)	AT0020	\$90.68
Inactive Sleepover Shift (8 hour shift with one hour of active support)	AT0025	\$256.92

Active Overnight Support (per hour)	AT0025	\$68.37
Care on a public holiday	AT0020	\$135.44
Shared Care on a public holiday (per staff person)	AT0020	\$149.89
Program Establishment Fees	AT0005	\$1,600.45
Approved Travel (per km)	AT0010	\$0.92
Standard Daily Support (per 24 hour shift)	AT0020	\$679.34
Public Holiday Rate Standard Daily Support	AT0020	\$1,076.38
Complex Daily Support (per 24 hour shift)	AT0020	\$882.23
Public Holiday Rate Complex Daily Support	AT0020	\$1,404.81

For Attendant Care IRQS services provided between 7 March 2022 and 5 March 2023

The TAC is aware of the ongoing significant impact of COVID-19 on clients and on service providers, particularly in the substantial reduction in community access, therapy supports and other costs arising from the pandemic.

To help ensure Attendant Care providers remain viable and retain their staff, the TAC is providing two financial support measures:

1. The 2022-23 2.53% indexation of TAC Attendant Care fees will take effect from Monday 7 March 2022 (brought forward from 1 July 2022)
2. A temporary 5% loading will be added post indexation to the Attendant Care fees, from Monday 7 March until 5 March 2023.

Service Description	TAC Item Number	Maximum Payment Rate
IRQS Attendant Care (per hour) including Personal Support, Community Access Support, Therapy Support, Post Acute Support and TAC Client Specific Support Worker Training		
- Weekday (Day) 6am to 8pm	AT0020	\$57.29
- Weekday (Evening) 8pm-midnight	AT0020	\$63.21
- Weekday (Night) midnight - 6am	AT0020	\$64.38
- Saturday	AT0020	\$78.78
- Sunday	AT0020	\$102.45
Shared Care Service (per staff person)	AT0020	\$85.26
Inactive Sleepover Shift (8 hour shift with one hour of active support)	AT0025	\$231.98
Active Overnight Support (per hour)	AT0025	\$64.38
Care on a public holiday	AT0020	\$128.26
Shared Care on a public holiday (per staff person)	AT0020	\$140.93
Program Establishment Fees	AT0005	\$1,504.79

Approved Travel (per km)	AT0010	\$0.80
Standard Daily Support (per 24 hour shift)	AT0020	\$638.74
Public Holiday Rate Standard Daily Support	AT0020	\$1,012.04
Complex Daily Support (per 24 hour shift)	AT0020	\$829.50
Public Holiday Rate Complex Daily Support	AT0020	\$1,320.84

† Program Establishment Fee may be approved to the Service Provider when providing the TAC Client with 4 hours or more of Services per Billing Period, for a period of more than three consecutive months and is to assist with; Recruitment of new Personnel, Development of a Care Plan and Training Plan, as well as Compliance with OHS site audit requirements. This is a one off payment for the Service Provider to ensure the establishment of a quality care program on behalf of the TAC Client.

GST

* Item numbers denoted with an asterisk (*) include a 10% allowance for GST as TAC believes these are taxable supplies. If you are a provider and are **not registered for GST**, then the maximum claimable on these item numbers is 10/11ths of the corresponding Maximum Payment Rate. Providers who are not registered for GST are:

- Not legally permitted to charge GST; and
- Should indicate on all invoices submitted your status as 'not registered for GST'

A GST Registered provider **should not** add GST on top of the Maximum Payment Rate as an allowance for it is already included where applicable.

All other item numbers i.e. with no asterisk (*) are the Maximum Payments Rates regardless of whether you are registered for GST or not, as TAC believes these to be GST-Free supplies.

This Payment Limit relates to the following services

- [Attendant care](#)

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URL: <https://www.tac.vic.gov.au/clients/how-we-can-help/treatments-and-services/payment-rates/fee-schedule/attendant-care-irqs>