

Interpreting services fees

Effective 1 July 2024

Interpreting services can be invoiced online via [HICAPS Digital Claims](#) for next business day payments.

For Interpreting services provided on or after 1 July 2024

Service Description	TAC Item Number	Maximum Payment Rate
Interpreting - Independent Medico Legal Examination held in Medical Practitioner's Rooms (up to 2 hours)	EX0010*	\$150.09
Interpreting - Independent Medico Legal Examination held in Medical Practitioner's Rooms (per additional hour)	EX0011*	\$51.75
Interpreting - Impairment Examination held in Medical Practitioner's rooms (up to 2 hours)	EX0015*	\$150.09
Interpreting - Impairment Examination held in Medical Practitioner's rooms (per additional hour)	EX0016*	\$51.75
Interpreting - Medical Examination held at TAC (up to 2 hours)	EX0020*	\$150.09
Interpreting - Medical Examination held at TAC (per additional hour)	EX0021*	\$51.75
Interpreting - Non attendance; Where an interpreter presents at a medical examination but the claimant fails to attend, the full service fee can be charged.	EX0025*	\$150.09
Cancellation of Interpreter assignment - A payment will only be made where an appointment for an interpreter is cancelled by the TAC on the same day of the scheduled assignment.	EX0026*	\$75.18
Interpreting - Client Treatment (up to 2 hours). This relates to an interpreter attending an assignment for the purposes of the client seeking treatment.	EX0030*	\$150.09
Interpreting - Client Treatment (per additional hour). This relates to an interpreter attending an assignment for the purposes of the client seeking treatment.	EX0031*	\$51.75
Interpreting - Miscellaneous (up to 2 hours)	EX0032*	\$148.61
Interpreting - Miscellaneous (per additional hour)	EX0033*	\$51.75
Translating (per 100 written words)	EX0035*	\$55.94
Telephone Interpreting between the hours 8 AM and 6 PM (per 15 mins)	EX0032*	\$27.39

Use the Miscellaneous item number for all Telephone Interpreting Services

Fees for interpreting services performed within a public hospital outpatient setting will be based on the Department of Human Services schedule of fees and charges for acute health services in Victoria. Refer to www.health.vic.gov.au/feesman.

For Interpreting services provided between 1 July 2023 and 30 June 2024

Maximum

Service Description	TAC Item Number	Payment Rate
Interpreting - Independent Medico Legal Examination held in Medical Practitioner's Rooms (up to 2 hours)	EX0010*	\$144.58
Interpreting - Independent Medico Legal Examination held in Medical Practitioner's Rooms (per additional hour)	EX0011*	\$49.85
Interpreting - Impairment Examination held in Medical Practitioner's rooms (up to 2 hours)	EX0015*	\$144.58
Interpreting - Impairment Examination held in Medical Practitioner's rooms (per additional hour)	EX0016*	\$49.85
Interpreting - Medical Examination held at TAC (up to 2 hours)	EX0020*	\$144.58
Interpreting - Medical Examination held at TAC (per additional hour)	EX0021*	\$49.85
Interpreting - Non attendance; Where an interpreter presents at a medical examination but the claimant fails to attend, the full service fee can be charged.	EX0025*	\$144.58
Cancellation of Interpreter assignment - A payment will only be made where an appointment for an interpreter is cancelled by the TAC on the same day of the scheduled assignment.	EX0026*	\$72.42
Interpreting - Client Treatment (up to 2 hours). This relates to an interpreter attending an assignment for the purposes of the client seeking treatment.	EX0030*	\$144.58
Interpreting - Client Treatment (per additional hour). This relates to an interpreter attending an assignment for the purposes of the client seeking treatment.	EX0031*	\$49.85
Interpreting - Miscellaneous (up to 2 hours)	EX0032*	\$143.16
Interpreting - Miscellaneous (per additional hour)	EX0033*	\$49.85
Translating (per 100 written words)	EX0035*	\$53.89
Telephone Interpreting between the hours 8 AM and 6 PM (per 15 mins)	EX0032*	\$26.38
Use the Miscellaneous item number for all Telephone Interpreting Services		

Fees for interpreting services performed within a public hospital outpatient setting will be based on the Department of Human Services schedule of fees and charges for acute health services in Victoria. Refer to www.health.vic.gov.au/feesman.

GST

If your business entity is **not registered** for GST, then you must only claim the lower of the rates provided at each item number. This is the "Maximum Payment rate - Non registered for GST". A business entity **not registered** for GST:

- Is not legally permitted to charge GST; and
- Should indicate on all invoices submitted your status as 'not registered for GST'

A business entity that is **registered** for GST should claim the higher rates provided at each item number. This is the "Maximum Payment Rate - Registered for GST". Where TAC believes an item is a taxable supply, an allowance for GST has been factored into the payment rate. You should not markup GST on the Maximum Payment Rate quoted for a GST registered entity.